



Refund Policy for Northants Venue Hire

Refund Policy for Exclusive Hire of the Venue Purchased Online and Policy Regarding Cancellation of above items Purchased Online.

You may cancel a booking for Exclusive Hire of the Venue during a cooling off period of 7 days and receive a full refund. The only exception to this will be if this is a late or short notice booking for an event that will occur in less than 21 days from the date of purchase.

Once this cooling off period has lapsed the following refund policy applies. Substitution of an alternative name or date/time is acceptable at any time up to 21 days before the date of the booked hire. There is no cost associated with this request.

An 80% refund will be given for cancellations given in writing more than thirty calendar days from the delivery of a Private Hire.

For client cancellation of the booking with less than thirty calendar days but more than 21 calendar days prior to the booked date we will refund 50%. For cancellations of less than 21 calendar days prior to the booked date no refund is payable.

There is no refund available after attendance. Customers may seek references in advance to ensure that the hire they have booked or purchased meets their clearly stated expectations.

NORTHANTS VENUE HIRE